

Procedure for filing a compliant

Through Designated Email ID

DP Related : backoffice@prbsecuriities.com
Trading Related : backoffice@prbsecuriities.com

Complain: Mention your Client Code/BO id & details of compliant.
Attach any relevant documents (if any) related to your compliant.
Complain Number will be provided to you on your registered email.

Through Phone Number

DP Related : 033-22253347
Trading Related : 033-22253347

Complain: Explian the compliant, mention your Client Code/BO id.
Complain Number will be provided to you on over phone and your registered email.

After Completion of the process of Complaint then PRB Securities's designated department register compliant & will start to working on that and also will inform client accordingly

Submission Process complete: The appropriate action shall be taken by the PRB Securities's designated department as required and inform to the Client/BO accordingly